

2005 – 2007

Strategic Plan

Pangula Mannamurna

Vision statement

For our people to determine and manage their own solutions to their own issues and to unite in the struggle for a high quality of life.

Our values

- The strength and willingness of our people to identify and respect the diversity within our community
- Encouragement and support for individual growth and advancement
- The involvement of our people in our organisation

Mission statement

We will work together to:

- Promote and attain community self management and self-determination
- Become a peak body in providing information, support, advocacy and prioritising Aboriginal health
- Develop better partnerships with mainstream services

GOALS	OUTCOMES	STRATEGIES	TIMEFRAME
<p><u>Service delivery</u></p> <p>To establish a one stop shop for Aboriginal Health and Wellbeing.</p>	<p>Aboriginal community will have greater and more convenient access to health and social and emotional wellbeing services.</p> <p>An holistic approach to health and wellbeing management is possible.</p> <p>Community members will be able to access specialist medical, paramedical and emotional support services.</p>	<p>Continue to convene meetings with DFC and other stakeholders.</p> <p>Negotiate MOU's with a range of specialist service providers to provide clinics, visiting services etc.</p> <p>Negotiate with RHC and RCHS for Aboriginal health workers to be located at the one stop shop and for clinics to be run at the one stop shop.</p>	<p>by 2006</p>
<p><u>Service delivery</u></p> <p>Provide a wide range of services to children, youth, adults and elders.</p>	<p>Whole families engaged in health care.</p> <p>Positive impact on the health of the community over time.</p>	<p>Customise existing youth programs to meet needs of indigenous youth.</p> <p>Negotiate with RHS and RCHS for HACC funded elder care funding to be transferred to Pangula Mannamurna or apply for funding in the next HACC round.</p>	<p>Develop tools during 2006.</p> <p>Implemented 2007.</p>

<p><u>Service delivery</u> Contribute to the body of knowledge about Aboriginal health issues.</p>	<p>Increased understanding of health needs in the SE which leads to better planning and targeted service delivery.</p> <p>Promotes Pangula Mannamurna as an expert of the health needs of the region's indigenous population.</p>	<p>Work with a social researcher to develop tools, data collection methods and analysis.</p> <p>Establish key areas for data collection.</p> <p>Submit journal articles.</p> <p>Present at conferences.</p>	<p>Develop data collection tools by Jan 06.</p> <p>Review and analyse annually.</p> <p>Ongoing.</p>
<p><u>Service delivery</u> To systematically move from focus on treating illhealth to promoting and supporting and maintaining wellness.</p>	<p>Ultimately has significant impact on future health status of community.</p> <p>Empowers community to accept responsible for health outcomes.</p>	<p>Review literature and research to identify casual factors leading to illhealth.</p> <p>Develop or obtain resources and programs that target causal issues in a preventative way</p> <p>Provide wellness clinics.</p>	<p>Review research July 06.</p> <p>Resources July – Dec 06.</p> <p>Pilot programs 07 for evaluation before next three year planning cycle.</p>
<p><u>Service delivery</u> To bring high quality health and social and emotional being services to all areas of the SE.</p>	<p>More community members in regional and remote areas have access to health services.</p> <p>Better management of health and wellbeing cases.</p>	<p>Mobile clinics for health services.</p> <p>Visiting regional service delivery outlets.</p> <p>Purchase van and develop policy on priority use.</p>	<p>Fully implemented by end of 2006.</p>

	Lack of transport and financial means will no longer contribute to the health status of regional and remote community members.	Develop partnerships with regional providers for joint opportunities for service delivery.	
<p><u>Management</u> To create and consolidate a team of quality health and wellbeing professionals.</p>	<p>Create depth of experience and knowledge in team about the needs of the SE community.</p> <p>Develop credibility in team and organisation.</p> <p>Create sound foundation for future expansion of the agency.</p>	<p>Utilize external expert assistance to recruit staff team.</p> <p>Provide quality supervision, management and leadership.</p> <p>Secure external professional/clinical supervision for manager and senior staff.</p>	<p>Team structure filled by Dec 05.</p> <p>External supervisors identified and secured Mch 06</p>
<p><u>Linkages and Coordination</u> To establish Pangula Mannamurna as the lead agency for Aboriginal health and wellbeing in the SE region.</p>	<p>Pangula Mannamurna invited to participate on a range of planning exercises with other agencies.</p> <p>The improved credibility will ultimately attract more funding to the region.</p>	<p>Develop quality marketing tools.</p> <p>Take a leadership role in the region regarding issues for the community.</p> <p>Participate in and host forums, working parties etc.</p> <p>Initiate contact with heads of other key agencies to discuss working relationships.</p>	<p>Ongoing throughout planning cycle with considerable progress having been made by the end of this planning cycle in 2007.</p>

<p><u>Community involvement</u> To increase the membership of the Association.</p>	<p>Larger pool of people to draw Board members from.</p> <p>Accessible group for consultation, research.</p> <p>Keeps agency strongly accountable to the community.</p>	<p>Open days.</p> <p>Public forums.</p> <p>Consultation and research surveys.</p> <p>Advertising and promotion.</p> <p>Sponsorship of community events.</p>	<p>Ongoing with aim of 25% increase in membership each year of the current plan.</p>
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